



Additional pandemic regulations



Customers shall comply with the following rules, in addition to all orders or directions issued by public authorities. These rules are subject to change as the pandemic evolves. These rules, like all of the regulations can be modified by notice.

v.20210423.

1. At all times, campers must comply with directives issued by government authorities, particularly directives on social distancing of two meters and hygiene measures. When the alert level in effect in the camper's home region differs from the level in effect at the campground, the rules under the stricter level must apply. This includes the health curfew. Wearing a mask at front desk is compulsory.
2. If a health curfew is in the effect, campers must remain at their site (indoors or outdoors) during this period (**red** or **orange** alert level: from 9:30 p.m. to 5 a.m.), except for campers whose equipment does not include sanitation facilities. These campers are permitted to use the sanitary block closest to their site.
3. Common areas, facilities and buildings may be closed or open at limited capacity. This includes: the community room, spa. The water games (respect the distance and max 5 people at a time) will be open around St-Jean Baptiste Day respecting the 2 meters physical distance. The laundry room will be limited by 1 client at a time and by appointment and will close 1 hour before curfew. Campers must comply with all posted notices for closures and capacity limits.
4. Activities practiced in common outdoor recreational areas (petanque) must be practiced in groups of a maximum (**red** alert level; **8**) or (**orange or yellow** alert level; **12**) people. Physical distancing must be respected.

[Map of COVID-19 alert levels by region](#)

[Progressive regional alert and intervention system \(COVID-19\)](#)

5. In common outdoor spaces (paths, recreational areas, park), wearing a face covering is mandatory, unless it is possible **to always maintain** a two meters distance between persons who do not reside at the same address, or unless all persons are seated more than two apart from each other. Children less than 10 years of age are not required to wear a face covering, both indoors and outdoors.
6. The rules that apply to campsites are the same rules that apply to private residences. So: (**orange** and **red** alert level); Campers are not permitted to visit campsites other than their own or receive visitors at their own campsites, whether indoors or outdoors or (**yellow** alert level); Indoor and outdoor gatherings at campsites must be limited to people belonging to a maximum of two separate households. Hygiene and physical-distancing measures still apply in this context. These rules apply to seasonal campers and visitors. (*Exceptions under the law also apply to this rule.*)
7. Every repair/delivery person or fitter must obtain pre-authorization from the campground direction to attend the site.
8. Parents must ensure that their children comply with rules and are responsible for informing them to attend the site.
9. Campers are permitted to use the boat launches, so long as they comply with social-distancing rules.
10. Pets must be kept on a leash at ALL TIMES, and any contact with other camper's pets must be avoided.
11. All other regulations that are not specifically modified by this document remain in effect.
12. Avoid coming to the reception as much as possible, a minimum of people will be allowed inside, please send your requests and questions by email at info@capalaroche.com

These rules are subject to change over the course of the season as the pandemic and government directives evolves.

Failure to comply with these rules will result in the immediate eviction of the camp group and the cancellation of the contract, with no compensation or reimbursement. Please refer by clicking on link [FAQ Camping Québec](#)